# Welcome to Municipal Services Billing!

In an effort to streamline our operations and improve customer service, the City of Laramie has implemented a Municipal Services automated payment system.

You can use this system 24-hours a day, 7 days a week, 365 days a year to fulfill your payment needs:

- Enter your account number
- Make a payment

Answers are just one call away!

855 276.8970 855 276.8970

The Municipal Services automated payment system is a great way to make payments on your utility account. You can still call 307.721.5200 for questions during regular business hours.

The City of Laramie Municipal Services automated line is powered by:





City of Laramie Municipal Services Automated Payment System

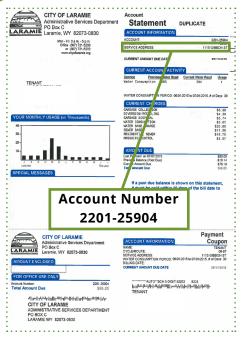


## What you'll need

#### **How it works**

## Make a payment

Find your account number



- Dial (toll free) 855.276.8970
- Follow the instructions to enter your account number and pay your bill.

The City of Laramie's Municipal Services payment system is **available 24/7**.

Once you're connected to the system, follow these steps:

#### Step 1

Enter your account number and confirm the service address

#### Step 2

Choose the amount you'd like to pay, including partial payments and overpayments

### Step 3

Enter your credit card information

### Step 4

Receive payment confirmation and your authorization number

Questions? Call 307.721.5200 during regular business hours.

The system allows you to pay your bill safely and securely over the phone at any time. You can pay with VISA®, MasterCard®, or Discover®.

### Paying with credit card

#### When prompted, enter:

- Credit card number
- Expiration date
- 3-digit security code
- Zip code



SECURE PAYMENTS

EASY TO USE 24/7 ACCESS